

## **Quality Policy**

It is the policy of C&J Industries to provide products and services to our customers that meet and whenever possible exceed their requirements. This policy is based on the following principles:

- 1. The requirements of our customers and interested parties are collected and clearly understood so that our products and deliverables can be provided in a timely and professional manner capable of meeting or exceeding their expectations.
- 2. All processes employed by C&J Industries to create our products and deliverables are developed, documented, monitored, and measured to ensure conformance to:
  - a. Requirements of customers and interested parties
  - b. Business objectives
  - c. All applicable standards, regulations and legislation.
- 3. All C&J Industries employees are competent in their area of work based on education, training, and experience.
- 4. Risks will be analyzed and mitigated to the extent that they will not compromise the desired process outputs.
- 5. Measurable quality objectives for all key process including customer satisfaction are set and reviewed regularly by top management.
- 6. Top management is focused on opportunities for continual improvement.
- 7. The necessary resources will be made available and maintained by top management to ensure the effective implementation of the Quality Policy.

To support this policy, C&J Industries has established a Quality Management System in line with the requirements of ISO 9001-2015, ISO13485-2016, and 21 CFR 820.

Robert S. Marut, President & CEO

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